

The following "Customer center" and "Contact us" pages were initially two separate pages that were combined into one "Support page" where current and potential customers can easily navigate to find what they need and contact a human.

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 Your Business Your Industry Solutions Partners Resources

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Customer center | login

We're happy you're here. As your trusted partner, we'll make sure you have everything you need to put payments to work for your business, starting now.

   

Self-service portal
Login to [Payments Insider](#), a portal that enables you to keep tabs on your account, and get tips for managing your payment solutions.

For up-to-the-minute status on our Converge, Fusebox and Payments Insider platforms, please visit our [Elavon status site](#).

Who do you call?
For help managing card processing, contact your dedicated account representative. For other assistance, keep this information handy:

- PCI Compliance – [Click here](#) to learn how to validate your compliance.
- Activation and training team: For help getting started using your payment equipment, call [1-866-451-4007](#).

eMoney account logins and customer care

- [eMoney Merchant](#)
- [eMoney Enterprise](#)
- [eMoney Gift Cards](#)
- [eMoney Gift Card Balance](#)
- [eMoney Partner Center](#)
- [eMoney EFT](#)
- [1-855-453-1307](#)

Current customers
Get the support you need when you need it. Reach out to our customer service line 24/7/365.

[1-800-725-1243](#)

Contact us

We want to hear from you

Select the best option

  

New customer
Contact us if you are a merchant interested in processing with Elavon.

[Contact us](#)

Financial institutions
Flexible partner programs designed specifically for banks and credit unions.

[Contact us](#)

Partnership opportunity
Learn more about our partner programs.

[Contact us](#)

  

PR and media
All public relation and media inquiries.

[Contact us](#)

Elavon status site
Up-to-the minute status on Elavon platforms.

[Learn more](#)

 

If you are interested in setting up a new merchant account with us, please call [1-833-989-2818](#) between the hours of 9:00 AM and 7:00 PM EST, Monday-Friday.

If you require technical assistance with an existing account, please call our 24/7/365 customer service line [1-800-725-1243](#).

Elavon locations

Atlanta
2 Concourse Parkway
Atlanta, GA 30328

Denver
79 Inverness Drive
Englewood, CO 80112

Knoxville
7300 Chapman Highway
Knoxville, TN 37920

Miami
11430 NW 20th Street
Miami, FL 33172

Largo
10700 76th Ct
Largo, FL 33777

Los Angeles
3250 Wilshire Blvd
Los Angeles, CA 90010

Pleasanton
4234 Hacienda Dr
Pleasanton, CA 94588

Toronto
120 Adelaide Street West, #1216
Toronto, ON M5H 1P9
Canada

London
125 Old Broad Street, 5th Floor
London EC2N 1AU
United Kingdom

Newcastle
Q16 Quorum Business Park
Benton Lane
Newcastle NE12 8BT
United Kingdom

Dublin
Cherrywood Business Park
Cherrywood, Loughlinstown, Co.
Dublin, D18 KDW4, Ireland

Arklow
IDA Business Park
Ballynattin, Arklow, Co.
Wicklow, Ireland

Warsaw
Pulawska 17, 02-515
Warszawa, Poland

Oslo
Kongslyst Allé 11, 0270
Oslo, Norway

Madrid
Avenida de Bruselas, 36, 28108
Alcobendas
Madrid, Spain

Germany
Lyoner Straße 38
60528 Frankfurt am
Main, Germany

Support center

As your trusted partner, we'll make sure you have everything you need to put payments to work.

How can we help?



Set up a new account

Interested in merchant payment services with Elavon? Get started today.

[Contact us >](#)



Financial institutions

Contact us about merchant services solutions for banks and credit unions.

[Contact us >](#)



Partnerships

Learn more about our flexible programs that can help support your growth.

[Contact us >](#)



Payments Insider login

Manage your payments solutions, keep tabs on your account, and more.

[Go to login >](#)



Elavon status site

Get up-to-the minute status on Elavon platforms.

[Check status >](#)



eMoney login

Access your account and customer care team.

[Go to login >](#)



PCI compliance

Need help with card processing management, or PCI DSS validation?

[Contact us >](#)



PR and media

Reach out for all public relations and media inquiries.

[Contact us >](#)



Insert another option here

This is body text.

[Contact us >](#)



New merchant account

Ready to set up your account? Contact us between the hours of 9:00 AM and 7:00 PM EST, Monday-Friday.

[Call 1-855-480-1003 >](#)



Technical assistance

Need help with your existing account? Call our customer service line, anytime.

[Call 1-800-725-1243 >](#)

Elavon locations

United States locations

Atlanta
2 Concourse Parkway
Atlanta, GA 30328

Atlanta
4 Concourse Parkway
Atlanta, GA 30328

Denver
79 Inverness Drive
Englewood, CO 80112

Knoxville
7300 Chapman Highway
Knoxville, TN 37920

Miami
11430 NW 20th Street
Miami, FL 33172

Largo
10700 76th Ct
Largo, FL 33777

Los Angeles
3250 Wilshire Blvd
Los Angeles, CA 90010

Pleasanton
4234 Hacienda Dr
Pleasanton, CA 94588

International locations

Toronto
120 Adelaide Street West, #1216
Toronto, ON M5H 1P9
Canada

Toronto
4576 Yonge Street, Suite 200
Toronto, ON M2N 6N4
Canada

London
125 Old Broad Street, 5th Floor
London EC2N 1AR
United Kingdom

Newcastle
Q16 Quorum Business Park
Benton Lane
Newcastle NE12 8BT
United Kingdom

Dublin
Cherrywood Business Park
Cherrywood, Loughlinstown, Co.
Dublin, D18 K7W4, Ireland

Arklow
IDA Business Park
Ballynattin, Arklow, Co.
Wicklow, Ireland

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Puławska 17, 02-515
Warszawa, Poland

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Oslo, Norway

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